

**Mary Sue Lark**  
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## **QUALIFICATIONS SUMMARY**

**Software Engineer/Web Designer** with broad software development background and detailed knowledge of object oriented design, internet protocols and webhosting server operation. Proven ability to move software development from requirements analysis to timely delivery with effective client training. Adept at producing understandable, well tested and documented code on time. Exceptional inter-personal communication skills facilitates productive client communication and excellent documentation skills. Currently seeking an opportunity to use my software engineering skills to contribute wherever solutions are needed in the company.

### **Primary Skills**

5+ years software development using C, C++, UNIX, Visual Studio, FDA requirements  
3+ years web design using XHTML, CSS, VBasic, Dreamweaver, XSitePro, WordPress, PHP, MySQL, Apache;  
1+ years teaching community based and professional classes;

### **Skills**

Languages & Tools: Java, C, C++, Visual Basic, UNIX, Linux, Makefiles, XHTML, CSS, VBasic, Dreamweaver, Photoshop, InDesign, Fireworks, MS Word, MS Publisher, MS Excel, MS Powerpoint, WordPress, SEO, SSL, Apache, MySQL, PHP, MS IIS, WHMCS, WHM, cPanel  
Operating Systems: UNIX bsd, WindowsXP, Mac OSX & OS 9, Windows Server 2003

## **EMPLOYMENT HISTORY**

**Software Engineer, Web Designer, Tech Support Representative, ExpertWebSupport.com** **2010 to present**  
Web site design, maintenance and training for web hosting clients  
Technical support for internet, database, email and desktop application issues (WHM & cPanel)  
Setup CRM system (WHMCS) for new web hosting company

**Software Engineer, Web Designer, Tech Support Representative, Inno-Tech.com** **2007 to present**  
Web design for multiple web hosting clients  
Technical support for internet, database, email and desktop application issues  
Server Maintenance – wrote VBasic and Perl scripts to manage user accounts and server security  
Trained 100+ user in various aspects of website hosting

**Software Engineer/Marketing/Sales/Technical Support Web Design, Canyon Hills Group** **2000 – present**  
Created and implemented 5 point marketing system for Real Estate/Mortgage business  
Created and maintained company website  
Created & presented 3 mortgage specific training courses for San Ramon Recreation Dept  
Diagnosed and repaired PC hardware and application issues including viruses and disk maintenance  
Updated and installed new applications  
Trained clients on Microsoft, Adobe, Quickbooks, Web 2.0 applications

**Contract Software Engineer, Maxim Group** **1999**  
Designed and developed OOD toxicology system using Visual C++, Objective Grid, SQL, MsQuery and Oracle

**Software Engineer, Siemens Medical Systems** **1996 – 1998**  
Unix C++ design/implementation on Unix Based systems; Ported product to Windows platform using Visual C++  
Designed/Implemented Database System using Versant's Object Database with DICOM's hospital network protocol.

***Software Engineer, TRW Financial Systems***

***1994 – 1996***

Developed several servers for a document imaging workflow application using C, gdb and Makefiles.  
Developed extensive user screens using event-driven API's and C++, gdb and Makefiles

**EDUCATION**

**College**

B.S., Computer Science, San Francisco State University (*1994*)

**Vocational**

Windows Programming using Visual C++ and MFC (*2001*)

Versant Object Database training (*1996*)

**VOLUNTEER WORK**

National Day Camp Director and Trainer : Boy Scouts of America

Certified Trainer: California & National Association of Mortgage Brokers; Freddie-Mac

Production Team: Cornerstone Fellowship; Lighting; Band Set-up; Cameras; Shading; Graphics; Stage Director

In the Irons Pony Club: Assist with meetings, fund raisers, and website